



H.E.L.P.
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Emergency calls..... no one wants to be in a situation where you need help in a hurry.

Travelling in remote areas of Australia doesn't come without some risks. Planning against those risks for yourself is one thing, how about those unforeseen situations you never thought could happen that doesn't necessarily involve you.?

The most affordable and innovative HF radio H.E.L.P. system is now available through Austral Travel Safety Net Inc.

- Updated base infrastructure
- Attentive base operators
- Integrated GPS and SMS services designed to assist in times of need.

Austral Travel Safety Net Inc.

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(A not-for-profit club)

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What Is H.E.L.P. (4357) ?

H.E.L.P. (selcall 4357) is Austral Travel Safety Net's simple, safe and sure pathway to attaining help and assistance in remote areas of Australia using a HF radio when no other means of emergency communication is available.

Austravels' H.E.L.P. (4357) system is designed specifically for experienced and inexperienced HF radio users alike; delivering a "no fuss" method of attaining help in remote areas of Australia, whilst at the same time understanding the nuances of the HF radio signal.

Underpinned by Austravels' new Telcall+ technology platform (*see separate info leaflet*) Telcall+ equipped and re-profiled HF radios unlock the true potential of the Austral HF radio network and its range of innovative HF radio services - raising the level of emergency call responsiveness and assurance in times of need.

All H.E.L.P. calls are free to all Austral members and is covered within the annual membership fee structure....however, Telcall+ subscription is a suggested addition that enhances the H.E.L.P. System.

Depending on the HF radios make and model, a successful H.E.L.P. (4357) Selcall or "Send GPS Position" call from your HF radio, triggers the new automated system into action, by sending an "emergency response required" SMS to several Austral base operators at one time.

Emergency [4357](#) call from mobile [1226](#) Perth Base. Channel: 02. Last known position just now
Lat:-[32.949184](#) Lon:[115.910919](#)
Geoff Peck (QLD), please initiate Emergency Response Procedure

Automated H.E.L.P. SMS Example

The reliance on one person only responding to your HF radio H.E.L.P. call is gone....several specialist Austral base operators are all informed at the same time - providing swift responses and actions to emergency HF radio call situations.

Nothing works more reliably when an **experienced** Austral base operator speaks with you one-on-one by HF radio interconnect.

Austral Travel Safety Net Inc.

The HF Radio Communications Network for Trips, Treks, Tracks & Tours

H.E.L.P. (4357) **Terms & Conditions**

Austravel Safety Net's H.E.L.P. (selcall 4357) system is a simplified HF radio emergency call facility available to Austravel financial members. Simplified due to the need to remember only one emergency selcall number (4357) for all Austravel bases.

There are two (2) types of H.E.L.P. calls:-

Medical Emergency calls - A medical emergency is an acute injury or illness that poses an immediate risk to a person's life or long-term health.

Assistance Calls - roadside assist, vehicle recovery, road weather alerts, Police, Rural Fire, SES, Border Security etc.

When an Austravel member requests particular information (i.e. weather alerts / road closures etc.) the information attained by the Austravel H.E.L.P. Emergency Respondent may be sourced from various informative internet sites.

Austravel Safety Net Inc. does not generate the information in its own right, therefore cannot guarantee any particular level of reliability for the information we ultimately relay to any Austravel member requesting said information.

The information is gained from the best sources we can access, with the Austravel travelling member in the field making their own decisions based on the information provided at that time.

Austravel H.E.L.P. Emergency Respondents , as volunteers, will use either what they know or use various information systems (typically the internet) as best available knowledge at that time. Austravel H.E.L.P. (4357) operators are only disseminating information, not providing advice.

While the various statutory authorities and local business people can be a valuable source of remote area travel information, we recommend local police as possibly the best starting point for your "non medical" emergency enquiries.